Curiosity: Building Breakthroughs in LEGO® Bricks School/OSHC Group Ticketing Terms & Conditions

- The South Australian Museum (the Museum) aims to provide a safe and inclusive environment for all visitors, staff, volunteers, and contractors.
- All members of school/OSHC groups entering the exhibition must be included in a valid booking.
- School tickets are available for primary or secondary school students attending the exhibition as part of an organised school excursion. Preschools, kindies, and tertiary and adult education groups are not eligible for these tickets. School aged children visiting outside of school or with families must have a valid general admission ticket. Student concessions may apply.
- School group/OSHC bookings must be made and confirmed prior to arrival at the Museum.
- School/OSHC booking requests must be made at least two (2) weeks prior to requested date of entry.
- School groups must have a minimum of ten (10) students (aged between 5-18 years) booked for the same day and time to qualify for school/OSHC entry.
- Free entry for accompanying adults will be provided at the ratios outlined by the Department for Education excursion policy (1:6 R- year 2, 1:10 for years 3 to 6, 1:15 for years 7 to 12). Any adults attending above these ratios must purchase the appropriate general admission ticket either online or at the desk.
- The equity price applies only to South Australian Government Department for Education Schools with a Category of Educational Disadvantage of 1-4. All other school/OSHC groups are eligible for the standard schools ticket price.
- Homeschooled students will be eligible for standard school pricing providing they reach the minimum number of ten (10) school age students in a single booking. Adults will be eligible for free entry in line with the ratios stated above.
- The Museum may refuse entry to the exhibition without the presentation of a valid booking.
- Unbooked school/OSHC groups who wish to enter the exhibition will need to purchase individual tickets at the public rate.
- Unbooked school/OSHC groups granted entry to the exhibition will be required to fill out an unbooked school group form prior to entry.
- All admissions are valid only for the time and date specified in the booking.
- The Museum may refuse entry if a group is late or arrives outside of the time and date specified in the booking.
- Other offers or Museum Membership discounts do not apply to individuals visiting as part of school/OSHC groups.
- All reasonable efforts will be made to accommodate the needs of the school or OSHC, however times and dates for exhibition entry will be offered by the Museum on the basis of availability and preferred times and dates may not be available.
- The maximum number of students that can enter the exhibition at a single time may vary. Maximum numbers will be communicated by the Museum and are non-negotiable.
- Accompanying Adults must remain with students at all times, at the ratios specified by the Department for Education excursion policy.

- Bookings cannot be used for any advertising, promotion, competition or other commercial purposes without the authorisation of the Museum.
- School/OSHC staff are responsible for ensuring appropriate behaviour of students at all times. Where student behaviour puts themselves, other visitors, or collections at risk, the Museum reserves the right to ask for the students or group to be removed from the exhibition, or for the group to leave the Museum. No refunds will be given if the exhibition is exited due to student behaviour.
- The Museum reserves the right to contact school/OSHC groups to confirm details of the booking prior to the event.

Refunds & exchanges

- Schools/OSHC groups will be invoiced once the booking is confirmed. Please ensure you book the correct number of tickets. Refunds cannot be offered if fewer attendees arrive on the event day. Any additional attendees will be required to have tickets purchased at the door at the general admission rate.
- Once a booking is confirmed, tickets are non-refundable.
- Requests to swap tickets to a future date can be made to education@samuseum.sa.gov.au. Reasonable efforts will made to meet the request if the request is made more than two weeks prior to the event date, but exhibition entry is subject to availability and rescheduling cannot be guaranteed.
- Tickets cannot be swapped to a new date after the date and/or scheduled time of entry. If a booked visit is missed, a new booking will need to be made.
- Any additional tickets purchased are subject to the Museum's terms and conditions for ticketed exhibitions.
- The Museum is not responsible for any ancillary expenses incurred by the ticket holder in the event the Museum is closed, or any events are cancelled due to unforeseen circumstances.